Ref #	<u>Date</u>	Time (EDT)   Length (min's)   Initiator	Type TG Contac	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	Due Status	Associated Documents
1	8/6/99	1 TG CLE 1 Managei 13:25	C Left VMX for Pacific TG CLEC Account Manager. Manager	Pacific Account Manager		Intro Call - Where can the TG access documentation and training information?	Her message said she would call back within 8 business hours, and included an emergency contact number.	Call her again if we do not hear back by 1:30PM Monday 8/9/99.	TG CLEC Manager	08/09/99 N/A	
2	8/6/99	Pacific 30 Account Manager 15:05	Phoned TG CLEC TG CLEC Manager. Manager	Pacific Account Manager		Follow-up to Intro Call #1 - Where does the TG find documentation and training information?	timing issues. She invited TG to meet Pacific CLEC	Provide ID/PW to TG to access to SWB web site.	Pacific Account Manager	08/09/99 Complet	9
3	8/9/99	TG CLE 14:55 1 Manager		Pacific Account Manager		Is Non-Disclosure Agreement required to gain web access or attend 8/12 demo?	Her message said she would call back within 8 business hours, and included an emergency contact number.	Call her again if we do not hear back by noon EDT Tuesday 8/10/99.	TG CLEC Manager	36382 Complet	9
		Pacific 2 Account Managei	Left VMX for TG TG CLEC CLEC Manager. Manager	Pacific Account Manager		Logistics for 8/11-8/12 meeting.	She requested an E-mail with spelling of TG attendees (TG Project Manger,TG Resource, and TG CLEC Manager) for the CLEC GUI Workshop at Pacific on Thursday. Asked TG preference for meeting the Pacific CLEC Account Management team. Confirmed TG needs a N	Determine if TG has an NDA in place with Pacific. Send E-mail with spelling of TG attendee names, and suggested time to meet with Pacific Account team.	TG CLEC Manager	36382 Complet	Đ
4	8/9/99	17:10 TG CLE Manager	C E-mail to Pacific TG CLEC Account Manager. Manager	Pacific Account Manager	CPUC, CPUT, TG Project Manger,TG Resource, TG Resources	from Pacific Account Manager VMX contact reference #4	team meeting. Provided TG fax number for NDA.	Get NDA signed by TG and return to Pacific.		36382 Complet	9

8/10/99 10:53

Related Notes

Re	<u>f#</u>	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Type</u>	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	<u>Associated</u> <u>Documents</u>	Related Notes
												Page Pacific					
												Account					

6	8/10/99	11:35 11:40	TG CLEC 1 Manager TG CLEC 1 Manager	VMX to Pacific Account Manager Page to Pacific Account Manager	TG CLEC Manager TG CLEC Manager	Pacific Account Manager Pacific Account Manager			Her message said she would call back within 8 business hours, and included an emergency contact number (pager: (redacted).	Page Pacific Account Manager to resolve NDA and timing tomorrow.	TG CLEC Manager	ASAP Complete
8	8/10/99	12:01	Pacific Account 5 Manager	Phoned TG CLEC Manager.	TG CLEC Manager	Pacific Account Manager		Same as #6.	Pacific Account Manager will E-mail NDA to TG CLEC Manager. She will check with CPUC to see when TG can meet (separately) with Pacific and CPUC tomorrow afternoon. She also indicated Pacific needs some sort of interconnection agreement with TG. Will re	preliminary		36382 Complete
9	8/10/99	12:51	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Non-Disclosure Agreement	Pacific Account Manager found the NDA signed in June, 1999 between TG and Pacific, and asked if it is still acceptable. Said she was faxing it to TG CLEC Manager.			
10	8/10/99	13:01	Pacific Account Manager	Fax to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Non-Disclosure Agreement	Received fax of June NDA.	Fax June NDA to TG Legal Resource, TG Legal for his OK.	G TG CLEC Manager	36382 Complete
11	8/10/99	13:27	TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager	TG Resources, TG Legal Resoruce	Non-Disclosure Agreement	TG CLEC Manager confirmed he received fax from Pacific Account Manager with June NDA. Told her we are awaiting TG Legal OK.	Review and confirm June NDA is OK	TG Legal Resource	36382 Complete

		Time	(min's)	<u>Initiator</u>	<u>Type</u>	TG Contact	Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>
Ref #	<u>Date</u>	(EDT)												
12	8/10/99	15:34	1	TG CLEC I Manager	VMX for Pacific Contract Management	TG CLEC Manager	Pacific Contract Management		Letter Of Intent	TG CLEC Manager left VMX for Pacific Contract Management, Pacific Contract Management, that the LOI is being FedEx'ed to him tonight. (VMX on redacted did not appear to be Pacific Contract Management)	Confirm Pacific Contract Management receives Fed Ex LOI.	TG CLEC Manager	36383	8 Complete
13	8/10/99	15:40	1	TG CLEC Manager	Phone Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager		Non-Disclosure Agreement	Confirmed June NDA is OK with TG Legal. Queried for meeting time tomorrow 8/11/99 at Pacific, SF, CA.	Confirm Meeting time.	Pacific Account Manager	36382	? Complete
13	6/10/99	15.40												
				TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager	TG Resources, TG Legal Resource, TG Project Manger, TG Resource	Same as #13.	Same as #13.	Same as #13.	Pacific Account Manager	36382	<sup>₹</sup> Complete
14	8/10/99	15:40												
15	8/10/99	15:48	5	Pacific 5 Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Web access ID/PW and Meeting time.	Pacific Account Manager said she would E-mail our web ID/PW for access to their CLEC Handbook. Also confirmed tomorrow's meeting for 1:30PM PDT at Pacific on redacted				
16	8/10/99	15:49		Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Same as #15.	Web ID/PW are functional.	Test web access and inform TG project team.	TG CLEC Manager	36382	2 Complete
17	8/10/99	16:00		TG CLEC Manager	Fed Ex to Pacific Contract Management.	TG CLEC Manager	Pacific Contract Management		Letter Of Intent	Two TG signed originals FedEx'ed to Pacific Contract Management.	Confirm receipt.	TG CLEC Manager	36383	3 Complete
18	8/10/99	17:00		TG CLEC Manager Pacific	VMX to Pacific Contract Management	TG CLEC Manager	Pacific Contract Management Pacific		Letter Of Intent Pacific Contract Management's	Message on number provided was from TG Resource. TG CLEC Manager's VMX requested number for Pacific Contract Management.  Pacific Resource provided redacted as correct number to		TG CLEC	ASAP	Complete
19	8/11/99	*12:00	1	I Resource	Manager	Manager	Resource		Phone number	reach Pacific Contract Management.	again.	Manager	ASAP	Complete

Associated Documents

Related Notes

Ref#	<u>Date</u>		ngth in's) Initiator	Type	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
20	8/11/99	*12:30	TG CLEC 1 Manager	VMX to Pacific Contract Management	TG CLEC Manager	Pacific Contract Management		Letter Of Intent	TG CLEC Manager left message for Pacific Contract Management that he should receive LOI today.	Review and comment on proposed LOI.	Pacific Contract Manageme nt	TBD	Delegeted. See Ref's# 85-87.		
21	8/11/99	*13:30	Pacific 180 Account Manager	Meeting at Pacific	TG CLEC Manager	Pacific Account Manager	TG Project Manger, CPUC Resource,C PUC Resource	Introductory Meeting	Pacific Account Manager presented information on what Pacific requires of a CLEC. Also gave TG a list of recommended classes and proposed dates. CPUC expressed concern and prefers TG attend currently published classes.	A> Provide dates and status of published classes. B> Determine which OSS systems TG needs to access. Determine which products and services TG CLEC will offer.	A> Pacific Account Manager. B> TG CLEC Manager and Test Administrat or (TBD).		6 Complete	Several hard copy documents provided to all attendees. Electronic forms requested (see Ref 23 below).	CPUCPacificT GMtg1999081 1.doc
			Pacific 150 Account Manager	Demo at Pacific	TG CLEC Manager	Pacific Account Manager	acific	Pacific OSS systems demonstration.	Primarily a quick overview of how to run Pacific interfaces to their internal systems. Not much practical technical information conveyed.	Billing Media Options and	said she would E- mail attach files to interested	36388	Complete by Pacific 8 Account Manager 8/20/99.	See Ref 58 below.	

<u>Ref #</u>	<u>Date</u>		ength hin's) Initiator	<u>Type</u>	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
23	8/12/99	*11:05	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Follow-up documentation	Pacific Account Manager attached four word documents related to our meeting with CPUC earlier that day.					High level description of the various systems: PBOSSAppendix.d oc	
														Connectivity issues: PBRAFDiagramRe qs.doc CLECProc.doc	
														CLEC Profile(blank form): CLEC7stateProfile2 1doc	
24	8/12/99	*11:35	Pacific Account 25 Manager	Meeting at Pacific	TG CLEC Manager	Pacific Account Manager	TG Project Manger, Mike Lyons Kurt Schwartz (Pacific)	Web based CLEC Handbook overview.	Kurt Schwartz demonstrated how to navigate theSBC web site and access key elements of the on-line CLEC Handbook.	,					
25	8/12/99	*12:00	TG CLEC 50 Manager	Lunch Meeting	TG CLEC Manager	Pacific Account Manager		Reviewed which Pacific OSS systems TG needs to access.	With this information, Pacific Account Manager can edit out inapplicable sections of the Pacific Interconnect Agreement they wish TG to sign.	Send edited Interconnect Agreement to TG for legal review.	Pacific Account Manager	36390	Not done. Cover letter proposed instead.		
26	8/12/99	*13:00	Pacific Account 70 Manager	Demo at Pacific	TG CLEC Manager	Pacific Account Manager	Mike Lyons Lori Cox (Pacific), Kevin Talbot (Pacific), Laren Love (Pacific)	Development review meeting to demo new Order Status system.	TG may wish to use this for verifying functional tests.						
27	8/12/99	*15:07	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Language for Datagate class	Pacific Account Manager provided a list of available languages.	Tell Pacific Account Manager which language TG wishes for Datagate training.	TG CLEC Manager	ASAP	Complete		

Re	ef#	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	Type	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	Associated Documents
28	3	8/12/99	*16:07		Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Listings and weekly call set-up	Pacific Account Manager clarified use of listings in LSRs, and communicated Meet Me dial in numbers for Wednesday 10AM PDT calls.					
29	)	8/12/99	*16:24		TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager	TG Project Manger, Mike Lyons, Jim Leichtenschl ag	Language for Datagate class	Confirmed that TG wants the C language Datagate class.					
30	)	8/12/99	*16:38		TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager	TG Project Manger, Mike Lyons, Tina Jones	Weekly call logistics	Thanked Pacific Account Manager for setting up call, and asked Tina Jones to take notes.	Take notes at weekly calls.		Wednes days 10AM PDT	On going	
31		8/13/99	8:36		Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Training	Pacific Account Manager communicated proposed schedule negotiated with CPUC. Copied to incorrect E-mail address for TG Project Manger.	Forward to TG Project Manger	TG CLEC Manager	ASAP	Complete	
32	2	8/16/99	1:14		TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager		Training	TG CLEC Manager thanked Pacific Account Manager for proposed training. Informed her TG CLEC Manager forwarded her message to TG Project Manger, and gave his proper E-mail address.					
33	3	8/16/99	16:05		TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Review CLEC Profile	TG CLEC Manager told Pacific Account Manager that TG team wanted to review CLEC Profile items with her ASAP.					
34	ļ	8/16/99	16:10		TG CLEC Manager	Page to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Review CLEC Profile	TG CLEC Manager requested Pacific Account Manager call back ASAP.	Call TG CLEC team.		ASAP	Complete	
35	5	8/16/99	16:20	15	Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	Gabriel Varga, Steve Watson, Mark Harper, Mike Lyons, Pat Chreene, TG Project Manger, Cherie Willard	Review CLEC Profile	Clarified several elements of CLEC Profile which were discussed during today's TG team kickoff.	Follow-up call scheduled for 11AM EDT 08/17/99.	TG CLEC Manager	36389	Complete	

Related Notes

Ref #	<u>Date</u>	Time (mir		<u>Type</u>	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
36	8/16/99	20:30	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Training	Pacific Account Manager sent training enrollment form, directions, and revised list of recommended classes.	Fill out and return training enrollment forms.	TG CLEC Manager	08/18/99	Complete	Training Enroll.doc	
30	0/10/99	20.30												PBTrainDirections.	
														PBReqdTrngOSS1 9990816.doc	
			60 TG CLEC Manager	Phone Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager	Cherie Willard, TG Project Manger, Mike Lyons	CLEC training issues	Clarified training Memorandum of Agreement text. Discussed Interconnect Agreement logistics. Pacific S Account Manager confirmed that if a TG trainer attends class, then trains other TG people, they all may get User Ids. Clarified CLEC profile items. TG CLE	alternate CLEC	Pacific Account Manager (training date and ACNA query): TG CLEC Manager (CLEC contact)		Complete		
37	8/17/99 8/17/99	11:00 12:41	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Revised Memorandum of Agreement for Training	Pacific Account Manager agreed that TG can revise MOA if necessary to remove cost references.	Review, revise, get signed, and deliver MOA to Pacific.	TG CLEC Manager	36389	Complete	TrainingMOA1.doc	
			TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager	CPUC, Jonathan Lakritz, TG Project Manger, Mike Lyons, Jeff Keefer, Steve Mudrick, Charlie Lehrhaupt, Cherie Willard	Training Memo of Agreement	TG CLEC Manager alerted Pacific Account Manager that MOA has been signed and will be faxed by Jeff Keefer to Pacific Account Manager.					TrainingMOA2.doc	

Ref#	<u>Date</u>		Length (min's)	<u>Initiator</u>	<u>Type</u>	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
				Jeff Keefer	Fax to Pacific Account Manager	Jeff Keefer	Pacific Account Manager		Training Memo of Agreement	As approved by Charlie Lehrhaupt, Jeff Keefer signed and faxed the MOA.	Pacific Account Manager to review and confirm OK for TG to attend training starting 08/19/99.	Pacific Account Manager	36390	Complete		
40	8/17/99 8/18/99	16:08 12:40		TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager	Mike Lyons, TG Project Manger	E-mail contact preferred over fax	Forwarded message from Mike Lyons to Pacific Account Manager.	Clarify Pacific capabilities.	Pacific Account Manager	ASAP	Complete		
			20	Pacific Account Manager	Weekly Status Call	TG CLEC Manager	Pacific Account Manager	TG Project	Training, Data Communication, Billing Logistics	Pacific Account Manager received our MOA. She still needs enrollment forms from TG CLEC Manager. Datagate training dates 8/31-9/2 pending facility availability.	Submit training enrollment forms to Pacific Account Manager. Verify Datagate training dates.	(enrollment forms) and Pacific Account Manager (confirm	TG CLEC	Complete	:	Tina Jones sent minutes via E-mail 8/19 7:06 (see Ref 48 below).
42 43	8/18/99	13:00 15:30		TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager	Cherie Willard, TG Project Manger	Training Enrollment	TG CLEC Manager sent Pacific Account Manager training enrollment forms for Greg Bluhm, Mark Harper, and Cherie Willard.					TrainingEnrollGB1.d	
44 45	8/18/99	15:50 15:55	2	Pacific Account Manager Pacific Account Manager	E-mail to TG CLEC Manager Phone TG CLEC Manager	TG CLEC Manager TG CLEC Manager	Pacific Account Manager Pacific Account Manager		E-mail versus fax. Training Enrollment	Pacific Account Manager asked for confirmation that TG prefers E-mail.  Pacific Account Manager gave TG OK to attend training starting 8/19.	Confirm.	TG CLEC Manager	ASAP		Training EnrollMH1.doc Training EnrollCW1.doc	

Ref#	<u>Date</u>		ngth in's)	<u>Type</u>	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
46	8/18/99	16:00	TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager	Mike Lyons, TG Project Manger	Accessible letters	Confirm TG prefers communications via E-mail rather than fax.						
			Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Training role and CLEC names	Pacific Account Manager asked TG to represent ourselves as supporting four new CLECs, with same consultant. Received too late to advise our two students attending their first class 8/19 AM. Also confirmed names of the four CLECs.	Cherie Willard will communicate this if queried in class 8/20.	Cherie Willard	36392	<sup>2</sup> Complete		
47	8/18/99	17:49													
48	8/19/99	7:06	Tina Jones	E-mail to Pacific Account Manager.	Tina Jones	Pacific Account Manager	TG Project Manger	Notes from 8/18 weekly call (see Ref 42 above).							PacificCall199 90818.doc
49	8/19/99	10:41	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manger, Tina Jones	08/18 Meeting minutes.	Omitted action for Pacific Account Manager to ask Kathy King to E-mail 8/12 presentations.	Pacific Account Manager to ask Kathy King to E- mail.	Pacific Account Manager	ASAP	Complete		
50	8/19/99	11:07	TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager		Training role.	TG CLEC Manager confirmed Cherie Willard would convey Pacific Account Manager's message if queried.	Convey message to Greg Bluhm and Mark Harper.	Cherie Willard	ASAP	Complete		
30	6/19/99	11.07	Pacific 240 Account Manager	Pacific Training - Torrence	Greg Bluhm	Linda Goolsbee	Mark Harper	Training: CLEC Toolbar (Verigate and Provisioning							triprpt1-819- 827.doc
51	8/19/99	*09:00	Wanager					Order Status)							
52	8/19/99	12:26	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Proposed OSS Agreements for four pseudo-CLEC's	TG CLEC Manager forwarded the five attached word files, a proposed cover letter and four identically worded OSS Agreements (one per pseudo-CLEC), to Jeff Keefer, Gabriel Varga, Charlie Lehrhaupt, and TG Project Manger.	TG to review and comment.		ASAP	Complete 08/23/99.	Ltr_Keefer.doc	
JZ	3/13/33	12.20												OSSBlackhawk.doc	
														OSSCamino.doc	

OSSDiscovery.doc
OSSNapa.doc

<u>Ref #</u>	<u>Date</u>	Time (EDT)	Length (min's) Initiator	<u>Type</u>	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
50	0/40/00	40.44	TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager	Mike Lyons, TG Project Manger	Pseudo-CLEC names	four CLEC names are real or fictitious. Mail item was returned due to server problem.	Clarify whether CLEC names are real or fictitious.	Pacific Account Manager	36392	Complete		
53 54	8/19/99 8/20/99	*09:00	Pacific 480 Account Manager	Pacific Training - Torrence	Greg Bluhm	Linda Goolsbee	Cherie Willard, Mark Harper	Resale Workshop I							triprpt1-819- 827.doc
55	8/20/99	14:26	TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager	Jeff Keefer, Charlie Lehrhaupt	Pseudo-CLEC names		Clarify whether CLEC names are real or fictitious.	Pacific Account Manager	36392	Complete		
56	8/20/99	14:31	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Pseudo-CLEC names	Pacific Account Manager indicated the CLECs are fictitious, and it is OK to so indicate in the cover letter. She asked if we would include, or if we would like her to.	Let Pacific Account Manager know Charlie Lehrhaupt will revise the cover letter.	TG CLEC Manager	36392	Complete		
			TG CLEC Manager	E-mail to Pacific Account Manager.	TG CLEC Manager	Pacific Account Manager	Jeff Keefer, Charlie Lehrhaupt	Pseudo-CLEC names	TG CLEC Manager indicated Charlie Lehrhaupt will revise the proposed cover letter. Also asked for confirmation for 8/31-9/2 proposed Datagate class in St. Louis.	Revise OSS Agreement cover letter. Confirm facility availability for Datagate class 8/31- 9/2.	Charlie Lehrhaupt (revise letter), Pacific Account Manager (confirm 8/31 class)	36395	Letter revised 08/23/99. Class confirmed 8/24.	3	
57	8/20/99	14:40	Pacific Account	E-mail to TG CLEC				OSS Demo Follow-		TG needs	TG CLEC	36406	Complete	PBOSSbill140a199	
58	8/20/99	16:39	Manager	Manager	TG CLEC Manager	Pacific Account Manager		up	available for Resale, while Mag Tape or NDM are the available electronic options for CABS UNE billing.	electronic UNE bill data.	Manager		•	90812.ppt  PBOSSconnectivity 1990/812.ppt	

19990812.ppt

Rei #	Date	(EDI)													
59	8/23/99	9:19	TG CLEC Manager Pacific Account 480 Manager	E-mail to Pacific Account Manager Pacific Training - Oakland	TG CLEC Manager Greg Bluhm	Linda	Cherie Willard, Mark Harper	Billing media options	TG CLEC Manager thanked Pacific Account Manager for the OSS Demo presentations. Let her know that TG needs Resale billing EDI, but may not know about need for electronic UNE CABS billing until after 9/1.	Forward information to TG team to obtain input. Test Administrator may need to make final call.	TG CLEC Manager	3639(	5 Complete		triprpt1-819- 827.doc
61	8/23/99 8/23/99	16:23 16:35	TG CLEC Manager TG CLEC 1 Manager	E-mail to Pacific Account Manager Phone Pacific Account Manager.	TG CLEC Manager TG CLEC Manager	Pacific Account Manager Pacific Account Manager	Jeff Keefer, Charlie Lehrhaupt, TG Project Manger	OSS Agreement Cover Letter OSS Agreement Cover Letter	Forwarded revised cover letter by Charlie Lehrhaupt to her for review and comment.  Alerted Pacific Account Manager that TG proposed revised letter has been sent to her via E-mail.		Pacific Account Manager	ASAP	Complete	Letter 8-231.doc	
63	8/23/99	17:32	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		OSS Agreement Cover Letter	Pacific Account Manager conveyed that TG proposed cover letter looks OK, but she needs to verify with Pacific attorneys. She also explained reason for three copies (so TG can retain one with Pacific signature).	Pacific Account Manager to have Pacific legal review TG version of letter.	Pacific Account Manager	ASAP	Complete		
64 65	8/24/99 8/24/99	10:35	TG CLEC Manager Pacific Account Manager	E-mail to Pacific Account Manager E-mail to TG CLEC Manager	TG CLEC Manager TG CLEC Manager	Pacific Account Manager Pacific Account Manager	Jeff Keefer, Charlie Lehrhaupt, Gabriel Varga	OSS Agreement Cover Letter OSS Agreement	TG CLEC Manager outlined logistics for letter and OSS Agreement signing.  Pacific Account Manager asked if TG CLEC Manager received FedEx hard copies of OSS Agreements. She asked if Jeff Keefer should serve as CLEC corporate officer. She also asked if we had word from CPUC re: CLEC names.						

Due Date

<u>Status</u>

<u>Owner</u>

Actions:

Associated Documents

Related Notes

Pacific Contact

TG Contact

Other Parties

<u>Subject</u>

Comments

Length (min's)

Initiator

Type

Ref #	<u>Date</u>		ength min's) Initiator	<u>Туре</u>	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
66 67	8/24/99 8/24/99	11:12	TG CLEC Manager  TG CLEC Manager  Pacific Account 480 Manager	E-mail to Pacific Account Manager  E-mail to Pacific Account Manager  Pacific Training - Oakland	TG CLEC Manager  TG CLEC Manager  Greg Bluhm	Pacific Account Manager Pacific Account Manager Linda Goolshee	Cherie Willard, Mike Lyons Jim Leichtensch ag, Rod Fortney Cherie Willard Cherie Willard, Mark Mark		TG CLEC Manager forwarded an issues list from Cherie Willard as a result of the first two days of Pacific training. Also asked about additional training.  TG CLEC Manager indicated that Pat Chreene will be the alternate CLEC contact for our four fictitious companies. TG CLEC Manager is prime. TG CLEC Manager also asked if we need to formally submit the CLEC Profile.	Pacific Account Manager to answer questions raised in issues, and confirm 8/31 Datagate class in St. Louis.  Pacific Account Manager to confirm whether TG needs to submit formal CLEC Profile.			Complete	PBISSUE19990823	triprpt1-819- 827.doc
68	8/24/99	*09:00	480 Manager	Oakland	Greg Bluhm	Goolsbee	Harper	CLEC LEX Resale							827.doc
69 70 71	8/24/99 8/24/99	16:43 16:59	TG CLEC Manager Pacific Account Manager TG CLEC Manager	E-mail to Pacific Account Manager E-mail to TG CLEC Manager E-mail to Pacific Account Manager	TG CLEC Manager TG CLEC Manager TG CLEC Manager	Pacific Account Manager Pacific Account Manager Pacific Account Manager	Jeff Keefer, TG Project Manger, Kimberly Marden, CPUC (CPUC), Jonathan Lakritz (CPUC)	OSS Agreements and CLEC profiles  CLEC Profiles  CLEC Profiles	TG CLEC Manager informed Pacific Account Manager that he did not receive FedEx of OSS Agreements. TG CLEC Manager asked Jeff Keefer if he is OK as CLEC Corporate Officer. TG CLEC Manager suggested Pacific Account Manager ask CPUC directly regarding CLEC Pacific Account Manager sent proposed CLEC Profile, and suggested discussing at our scheduled 8/25 call at 10AM PDT.  TG CLEC Manager confirmed he received the file, and discussion tomorrow is OK.	Verify whether TG received FedEx. Verify CLEC corporate officer. Ask CPUC about CLEC names.	Pacific Account Manager (ask CPUC about CLEC		Complete	CLECProfileNapa1 9990824.doc	

Ref #	<u>Date</u>	Time (mi	ngth n's) Initiator	<u>Type</u>	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
72	8/24/99	PM	Gabriel Varga	Phone to Pacific Contract Management	Gabriel Varga	Pacific Contract Management		Letter Of Intent	Bill gave Gabriel Joseph Tirado's contact information as a possible resource.	Call Joseph Tirado.	Gabriel Varga	ASAP	Complete		
73	8/24/99	РМ	Gabriel Varga	Phone to Joseph Tirado	Gabriel Varga	Joseph a Tirado		Letter Of Intent	Joseph gave Gabriel Eric Batongbacal's contact information as a possible resource.	Call Eric Batongbacal.	Gabriel Varga	ASAP	Complete		
74	8/24/99	РМ	Gabriel Varga	Phone to Eric Batongbacal	Gabriel Varga	Eric a Batongbacal		Letter Of Intent	Gabriel and Eric discussed the LOI. Eric suggested two changes.	Gabriel to revise LOI, gather feedback from TG team, and return E-mail to Eric.	Gabriel Varga	ASAP	Complete		
			Gabriel Varga	E-mail to Eric Batongbacal	Gabriel Varga	Eric Batongbacal	Charlie Lehrhaupt, Jeff Keefer, TG Project Manger, TG CLEC Manager	Letter Of Intent	Gabriel sent the proposed revised Letter of Intent for review and comment by TG audience.	Comment and approve LOI.		i 36397	Complete	PacificLOI 1.doc	
75	8/24/99	19:29													
76	8/25/99	*09:00	Pacific Account 480 Manager	Pacific Training - Torrence	Greg Bluhm	Mary Vagatai	Mark Harper	CLEC-W-UNE							triprpt1-819- 827.doc
77	8/25/99	12:00	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		OSS Agreements and Cover Letter	Pacific Account Manager requested a minor change to the cover letter. If OK, plans to FedEx package to TG CLEC Manager today.	TG CLEC Manager forward message and verify with Charlie Lehrhaupt that cover letter is OK	TG CLEC Manager	ASAP	Complete	Letter 8-25.doc	
78	8/25/99	12:17	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Datagate Training	Pacific Account Manager confirmed Datagate training in St. Louis 8/31-9/2.	TG CLEC Manager to provide names of students (Mike Lyons and Al Holloway).	TG CLEC	ASAP	Complete	STLOUISTRAININ G.doc	

Ref #	<u>Date</u>	Time (EDT)	Length (min's)	Type	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
79	8/25/99	13:00	Pacific Account 38 Manager	Weekly Status Call	TG CLEC Manager	Pacific Account Manager	TG Project Manger	Training, Data Communication, Billing, CLEC Profile	See notes attached to Ref# 86.						
80	8/25/99	15:00	Gabriel Varga	Phone to Eric Batongbacal	Gabriel Varga	Eric Batongbacal		Letter Of Intent	Gabriel and Eric discussed the LOI. Eric suggested two final changes.	Eric to E-mail final changes to Gabriel Varga.	Eric Batongbac al		Complete		
							Cynthia			Make changes, have Jeff Keefer sign, and forward LOI to Eric, addressing to William Blasé, VP -					
81	8/25/99	15:49	Eric Batongbacal	E-mail to Gabriel Varga	Gabriel Varga	Eric Batongbacal	Marshall	Letter Of Intent final changes	Eric indicated he wanted a date for Project Plan delivery, and included to whom to address the LOI.	Regulatory at Pacific.	Gabriel Varga	ASAP	Complete		
82	8/25/99	19:00	Jeff Keefer	Letter Of Intent to William Blasé	Jeff Keefer	William Blasé		Letter Of Intent	As per Eric's request, letter sent to Eric Batongbacal, but addressed to William Blasé.					PacificLOI_2.doc	
83	8/26/99	*09:00	Pacific Account 480 Manager	Pacific Training - Torrence	Greg Bluhm	Mary Vagatai	Mark Harper	CLEC-W-UNE							triprpt1-819- 827.doc
84	8/26/99	15:07	TG CLEC Manager	E-mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manger, Cherie Willard	OSS Agreements, LOI, CLEC Profiles	TG CLEC Manager indicated he has not received the CLEC OSS Agreements. He requested an 11 AM EDT call 8/27 to discuss the CLEC Profiles. He indicated the LOI has been signed.	Pacific Account Manager to confirm time for CLEC Profile review.	Pacific Account Manager	36399	) Complete		
85	8/26/99	15:15	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		OSS Agreements, CLEC Profile	Pacific Account Manager confirmed the OSS Agreements were sent out again today. She agreed to 8AM PDT CLEC Profile review 8/27.						

Ref # Date (EDI)    Length (min's)   Initiator (Image)   Initiator (Image)   Image)   Initiator (Image)   Image)   Image
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TG Project Manger,

Cherie

Willard.

Jonathan Lakritz.

CPUC,

Mike Lyons, Tina Jones,

Rod Fortney,

Pacific Leichtenschl Training, Data

TG Project

Manger,

Cherie

Willard,

Gabriel

Varga,

Kimberly

Marden

OSS Agreements,

OSS Agreements

and Cover Letter

today.

Package contained the expected cover letter and four

Pseudo-CLEC OSS Agreements.

CLEC Profile

Pacific

Account

Manager

Pacific

Account

Manager

TG CLEC

Manager

TG CLEC E-mail to Pacific TG CLEC Account ag, Gabriel Communication, 86

TG CLEC

Manager

Pacific

Account

Manager

87

88

8/27/99

8/27/99

7:40

10:00

E-mail to Pacific

Account Manager

Airborne Express to TG CLEC

TG CLEC Manager Manager

8/26/99 16:12 Manager Account Manager Manager Manager Varga Billing, CLEC Profile See attached notes.

> Kimberly Marden (watch for mail, give to TG CLEC Manager, send back when

PacificCall199

90825.doc

Watch for signed); TG CLEC express delivery. Sign Manager oss (get Agreements. pseudo-Return FedEx CLEC oss to Pacific

TG CLEC Manager responded we will look for the OSS Account Agreement Manager.

Agreements this AM, and hope to sign and send back 36399 Complete s signed)

> Sign and TG CLEC return. Manager 36399 Complete

Ref #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Type</u>	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
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89	8/27/99	10:39	TG CLEC Manager	E-mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	Jeff Keefer, TG Project Manger, Charlie Lehrhaupt, CPUC (CPUC), Jonathan Lakritz (CPUC), Gabriel Varga	OSS Agreements and Cover Letter from Pacific Accoun Manager to Jeff Keefer	t received, and the enclosed CLEC Agreements have been	and attached cover letter to Pacific Account Manager and Charlie Lehrhaupt. If CPUC	Marden (send to Pacific Account Manager and Charlie); Jonathan Lakritz (let TG know if CPUC wants	36399	Complete (sent to Pacific Account Manager, Charlie); Complete (CPUC declined copy)	
90	8/27/99	10:45	Pacific Account 2 Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Set-up Meet Me call at 11AM EDT to discuss CLEC Profile		Let TG Project Manger know so he can dial- in.		ASAP	Complete	
			TG CLEC 45 Manager	Conference Call	TG CLEC Manager	Pacific Account Manager	TG Project Manger, Raymond Hebert (Pacific)	CLEC Profile	Resolved all key issues.	Process CLEC Profile for Napa Telecommuni cations.	Account	36402	Complete 9/1/99	
91 92	8/27/99	11:00 *09:00	Pacific 480 Account Manager	Pacific Training - Torrence	Greg Bluhm	Mary Vagatai	Mark Harper	CLEC-W-UNE						triprpt1-819- 827.doc
	0/07/00	40.00	Julie Pygin					•	Julie told Cherie that her second order with same PON but different OCN locked up the system. Julie said these should not have been done in production. Cherie said teacher Linda Goolsbee instructed students to use	Discuss with Linda			Unknown (Pacific internal	
93 94	8/27/99 8/27/99	13:00 13:44	5 (Pacific)  Mary Vagatai	Phone Cherie Willard E-mail to Mark Harper		Mary Vagatai		problem Thanks!	production system, as there is no LEX t  Mary (a Pacific Bell instructor) thanksed Mark for his participation in their class this week.	Goolsbee.	Julie Pygin	ASAP	action).	
95	8/27/99	15:00	TG CLEC Manager	Federal Express to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		OSS Agreements and Cover Letter	Returned four signed Pseudo-CLEC OSS Agreements.					

	Ref#	<u>Date</u>		Length (min's)	<u>Initiator</u>	<u>Tvpe</u>	TG Contact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
•	96	8/31/99	9:00	480		Pacific Training - St. Louis	Mike Lyons	Richard Gilley	Al Holloway	DataGate Training for C	Mike Lyons submitted a DataGate Request (based on a TN from the test data in the manual) and detected a Response event, but receiving the Response message generated an error in the API code attempting to "un-	Track down and report problem cause and resolution for Mike Lyons.	Richard Grillen	ASAP	No word from Rick Grillen. Updated XDR files 9/9/99 corrected problem, but unable to verify until after DataGate install 10/25/99.		
\$	97	8/31/99	19:47		Account		TG CLEC Manager	Pacific Account Manager			Pacific Account Manager returned answers to issues compiled by Cherie Willard as a result of the first two days of Pacific training. See Ref# 66 above.	Review Pacific replies, and discuss in weekly status call at 1PM EDT 9/1/99.	Mark Harper	36404	Complete	PBISSUEReply199 90831.doc	